



# Hearing Products International Limited



Personal Listeners



Wireless TV Listeners



Room Loop Systems



Speech Amplifiers



Bluetooth



Alerting Devices

# Product Catalogue 2019

Special offers  
are available  
online, visit us:

[www.hear4you.com](http://www.hear4you.com)

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# Welcome

To Hearing Products International Limited, we provide Aids for Living for people with a hearing, speech or visual disability.

Echo® is the registered Trade Mark of Hearing Products International Limited. We specialise in the design and sale of our own range of Aids for Living, developed and improved to embrace the latest technologies available.



Established in 1992 in Stockport, England, the company is the largest supplier of "own brand" Aids for Living in the country, particularly to Social Service Departments.

Through an ever expanding network of authorised distributors, many of whom are renowned as quality hearing aid manufacturers, our products can be purchased worldwide.

Products from Hearing Products International Ltd. are recognised as quality and easy to use products, representing value for money.

We warmly encourage our customers and partners to provide feedback on our products. If you have any comments, please do not hesitate to contact our office. Additionally, if you require more information or assistance with any of our products, please contact us by phone, email or visit our website.

*"Our staff are 100% committed to facilitating the individual needs of our customers and will remain professional and approachable in order to continue, support and promote our desires of becoming a leading supplier in our specialised industry." Mr J C Rohde, Founder*

## PRODUCT KEY

Use our key to help you browse.

Batteries Included



Mains Powered



'T' Sign



Patented



# Personal Listeners

PORTABLE

- Personal Listeners - Echo® MiniTech Pro® BT™
- Personal Listeners - Echo® MiniTech Pro®
- Personal Listeners - Echo® MiniTech™

*Personal Listeners can be used with a neckloop with your hearing aid on the T setting or a headset if you do not wear hearing aids, they give excellent amplification in meetings, out and about or TV listening at home.*

**BEST  
SELLER**



*Personal Listeners are a versatile, portable solution for improving communication in situations which require enhancing conversation and reducing background noise.*

# Echo<sup>®</sup> MiniTech Pro<sup>®</sup> BT<sup>™</sup>

## Personal Listener

*Rechargeable Personal Listener  
with Bluetooth.*

**The MiniTech Pro<sup>®</sup> BT<sup>™</sup> is a NEW rechargeable personal amplifier which provides excellent amplification allowing you to enjoy conversations with family or friends, participate in meetings, use out and about or listen to the TV at home.**

It can easily be connected to any Bluetooth enabled mobile phone. As well as amplifying music or videos that you play through your mobile phone, you can also take phone calls with our MiniTech Pro<sup>®</sup> BT<sup>™</sup>, making the persons voice louder for you.

You will also be able to enjoy wireless connection to a variety of Bluetooth enabled devices such as tablets, PC's and Televisions. The aptX low latency incorporated in our receiver ensures that sound is delivered fast and in sync with any visual media you watch.

**The MiniTech Pro<sup>®</sup> BT<sup>™</sup> can be used with a neckloop with your hearing aid on the T setting (check you have the T setting on your hearing aid) or a headset if you do not wear hearing aids. The MiniTech Pro<sup>®</sup> BT<sup>™</sup> is supplied with either an underchin headset or high-powered quick release neckloop, you must select which set you prefer to use when ordering.**

**BRAND  
NEW**

**CONNECTS TO  
MOBILE PHONE**



# Personal Listeners

In addition to Bluetooth connectivity, most products with a line output can be directly connected to the MiniTech Pro® BT with an audio lead using the line input socket (audio lead not included – please contact the sales office for more information).

**By activating the T Switch on the side of the device, the personal listener can pick up sound from a loop system and sends it directly to your ear via the headset. Ideal for listening to a loop system in place if you do not wear hearing aids.**

Persons with pacemakers or other medical devices should always consult their GP/ physician or cardiologist before using the device. NeckLoops should not be worn by persons with pacemakers or ICDs (implantable cardioverter defibrillator). Please contact your GP or cardiologist for further information.

- Amplifies conversation
- Connects to your mobile phone
- Use with or without a hearing aid (headset or neckloop version)
- Switch easily between TV, conversation and bluetooth
- Active tone control
- Digitally controlled volume
- Powered by rechargeable batteries via USB cable



**Bluetooth™**

**PORTABLE**



PRODUCT CODE:

**754**

**£138.00**

including VAT

**£115.00**

excluding VAT

■ Postage included

## Echo® MiniTech Pro®

Personal Listener

*Digital Technology, outstanding performance. Switch easily between TV and conversation.*

**BEST  
SELLER**

The MiniTech Pro® is a NEW digital personal listener with outstanding quality of sound and engineering. The listener boasts the newest digital technology available, giving the user superb amplification at the touch of a button.

Its modern stylish design incorporates digitally controlled buttons which make the unit easier to use for those who may have dexterity problems, its ergonomic design fits easily and comfortably in the hand.

MiniTech Pro® has digitally controlled buttons which allows accurate and quick volume control, easily adjusted by visual and tactile volume pads with large symbols and raised dots, making the MiniTech Pro® ideal for people who are not only hard of hearing but who also have a visual impairment.

**A bright colour LED indicates the increase in level of volume; the LED indicator will change from blue to green to red in sequence, red being the highest.**



Persons with pacemakers or other medical devices should always consult their GP/ physician or cardiologist before using the device. NeckLoops should not be worn by persons with pacemakers or ICDs (implantable cardioverter defibrillator). Please contact your GP or cardiologist for further information.

Echo MiniTech Pro® can be used with a digital quality under chin headset, stereo headphones or if used with a hearing aid, a high powered quick release neck loop, transmitting sound to the hearing aid set to 'T'. The set contains both headset and neck loop.

**Sound is picked up by a 'stubby' microphone that is connected to the amplifier providing superb sound quality and amplification in meetings, out and about or television listening at home.**

The microphone on 1.5m lead can be used to pick up sound from a TV or other sound source. Either microphone can be extended by using the 3m extension lead to increase the distance the user can be from the sound source. Most products with line output can be directly connected to the MiniTech Pro® with an audio lead using the line input socket (audio lead not included). When using the microphone and the line input together, the user can switch between the two, ideal for when the user wants to converse with someone whilst watching the TV.

**The MiniTech Pro® can also be used to listen to a loop system in public places, using a headset, by activating the T Switch.**

- Microphone to amplify conversations
- Aux connection for connecting to TV or other sound sources with an option to switch between the microphone and aux
- Powered by 2 x AA drycell batteries (included)
- Active Tone Control
- Built in telecoil



**BRIGHT LED  
VOLUME INDICATOR**

PRODUCT CODE:

**753**

**£118.80**

including VAT

**£99.00**

excluding VAT

■ Postage included

## Echo® MiniTech™

### Personal Listener

The Echo® MiniTech™ is a portable personal listener which can be used with either a headset or neck loop and gives excellent amplification in meetings, out and about or television listening at home.

Sound is picked up by a microphone that is connected to the amplifier. Echo® MiniTech™ utilizes a digital volume control that allows a wide range of volume to be easily, quickly and accurately adjusted. The yellow volume control buttons are easy to use. The addition of active tone control allows excellent adjustability of bass and treble providing superb sound quality.

**Echo® MiniTech™ can be used with a digital quality under chin headset, stereo headphones or if used with a hearing aid, a high powered neck loop that transmits the sound to the hearing aid when switched to the 'T' setting.**

- Active tone control allows excellent adjustability of bass and treble
- Dual purpose LED to indicate ON/OFF and battery status
- Optional audio lead to connect directly to the television
- Built in automatic 'T' coil for loop listening
- Superb sound quality
- Batteries included

EASY TO USE



Persons with pacemakers or other medical devices should always consult their GP/ physician or cardiologist before using the device. NeckLoops should not be worn by persons with pacemakers or ICDs (implantable cardioverter defibrillator). Please contact your GP or cardiologist for further information.



PRODUCT CODE:  
**751**

**£92.40**  
including VAT

**£77.00**  
excluding VAT

■ Postage included

# Echo<sup>®</sup> Bluetooth Transmitter

## with Microphones

For people with hearing loss, watching TV, answering the mobile phone or even day to day conversation can be a struggle. To make your life easier we have designed our range of Bluetooth products using the latest technology to maximise sound quality.

The ALL NEW Echo Universal Bluetooth transmitter with Bluetooth 4.2, can be used with our MinitechPro BT personal listener or any other compatible Bluetooth receivers. By pairing your Bluetooth Receiver with the Bluetooth Transmitter you will be able to hear conversations up to 10 metres away- great for use in meetings, classroom lectures, and when travelling in the car. But what really makes our transmitter unique are the two built in microphones – omni and uni directional. They are highly sensitive with wide frequency response for crisp, clear sound.

You can also use it as a universal TV transmitter connecting it by digital optical or standard 3.5mm Audio jack and rediscover the joy of hearing every word of your favourite TV shows and channels (optical cable provided).

The transmitter is powered by a powerful, rechargeable battery which lasts up to 25 hours. Alternatively, you can connect it to the supplied power adapter permanently.

- High quality, compact, lightweight
- Two built in microphones – omni and uni-directional
- Digital (optical) and analogue inputs
- Microphone Priority button – overrides audio input
- Rechargeable battery last up to 25 hours
- Bluetooth version 4.2, aptX, aptX low latency
- Mute switch for microphones



PRODUCT CODE:  
**755**

**£109.20**  
including VAT

- Product is not VAT exempt
- Postage included

**SPECIAL  
OFFER DISCOUNT**

Order both the Minitech Pro BT (754) and BT Transmitter – (755) for £234.00 inc VAT, £195.00 exc VAT.



# Echo<sup>®</sup> Bluetooth Receiver<sup>™</sup>

## Bluetooth Receiver

If you already own a personal listener such as our Minitech T or Minitech Pro, you can Bluetooth enable them by inserting this small Bluetooth receiver.

Simply plug it directly into 3.5mm audio jack then pair it with the enabled Bluetooth transmitter (mobile phones, universal transmitters, laptops, tablets etc) and enjoy crystal clear sound within a range of 10 metres.

**Additionally, the user will be able to make a call using built in microphone and MFB button.**

- High quality, compact, lightweight
- Built in microphone for answering calls
- Rechargeable battery last up to 5 hours
- Bluetooth version 4.2, aptX, aptX low latency
- Power adapter and USB charging cable included



*All of our Bluetooth products have a low latency feature which ensures that sound is transmitted fast, and in sync with visual media such as your TV, giving you an improved user experience.*

PRODUCT CODE:

**756**

**£48.00**

including VAT

■ Product is not VAT exempt

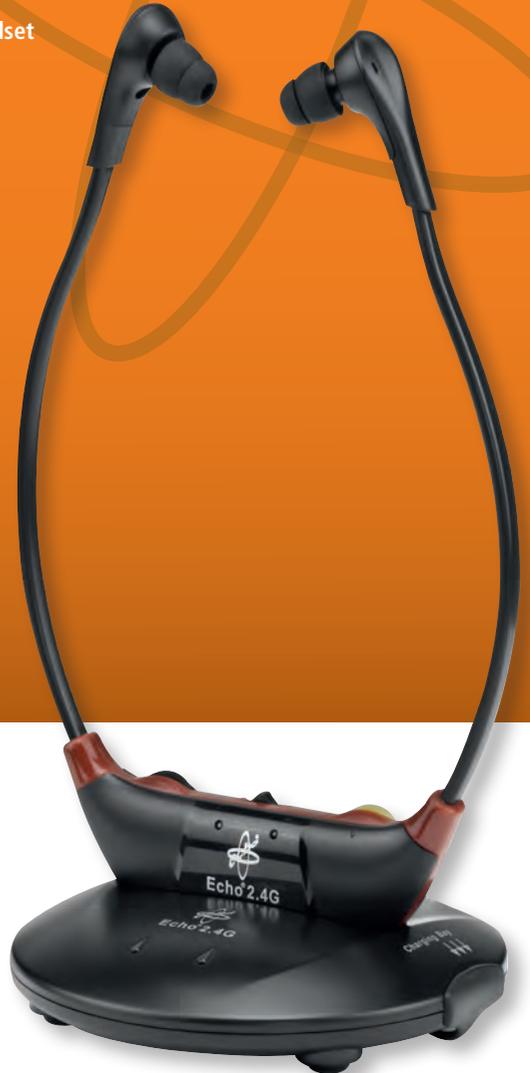
■ Postage included

# Wireless TV Listeners

- TV Listener - Echo® 2.4G Under Chin Headset
- TV Listener - Echo® 2.4G NeckLoop
- TV Listener - Echo Radiolink™
- TV Listener - EchoLink™

*Our range of Wireless TV Listeners will help you to enjoy television without disrupting other people around you. Now all systems have integrated digital audio converter for easy connection to a TV or other audio source.*

**Now with NEW 2.4GHz Technology.** The audio line input on the headset allows the headset to be connected directly to an audio source i.e. TV, radio, mobile, ipod or other sound source. The receiver has a built in intelligent charging circuit, which when fully charged can provide 7+ hours listening time.



## Echo<sup>®</sup> 2.4G

### Wireless Headset System

Echo<sup>®</sup> 2.4G wireless digital TV listening system uses 2.4GHz transmission technology to transmit sound from TV (or other sound sources) to an under chin headset receiver. This provides an exceptionally clear and extremely high-quality audio sound, enhancing the signal received from the TV.

The 2.4GHz frequency transmission technology makes transmission between transmitter and receiver extremely resistant to interference. The powerful transmitter doubles as a charging bay, recharging the receiver's battery. This produces a fast charge for the receiver and when fully charged can provide up to 7 hours listening time, depending on the set volume.

The Echo 2.4G<sup>®</sup> is available in two different receiver types:

- **With a headset receiver** - the headset is lightweight and comfortable in the ear, designed with soft ear buds to provide maximum amplification with maximum outside noise reduction.
- **With a neckloop receiver** - used with a hearing aid on the hearing loop (or T) setting.

Echo<sup>®</sup> 2.4G wireless digital TV listening system uses 2.4GHz transmission technology to transmit sound from TV (or other sound sources) to a neckloop receiver.



*Connections include digital (Optical/Toslink), analogue audio or microphone. The transmission distance is up to 30m, which gives you uninterrupted sound throughout most of your home.*

# Wireless TV Listeners

- Adjustable volume, tone and left/right ear balance (headset only) can be easily adjusted by the user and the television volume can be set at a comfortable level for others.
- A special feature of the Echo 2.4G is the function to switch from TV listening to conversation. The receiver picks up the environment's sounds with its inbuilt microphone. This makes it possible to mute the TV sound in the receiver and have conversation with other people in the room.
- Includes all the leads necessary for connecting the transmitter to an audio source.
- Contains an additional battery compartment to charge a spare or additional battery if required (additional/spare battery is not included in the set and can be purchased separately).



*Wireless headset system  
with a transmission distance  
is up to 30 metres.*

PRODUCT CODE:

**922**

**£158.40**

including VAT

**£132.00**

excluding VAT

■ Postage included

## Echo® 2.4G

### Wireless Neckloop System

Echo® 2.4G wireless digital TV listening system uses 2.4GHz transmission technology to transmit sound from TV (or other sound sources) to a neckloop receiver.

The 2.4GHz frequency transmission technology makes transmission between transmitter and receiver extremely resistant to interference. The powerful transmitter doubles as a charging bay, recharging the receiver's battery. This produces a fast charge for the receiver and when fully charged can provide up to 7 hours listening time, depending on the set volume.

Persons with pacemakers or other medical devices should always consult their GP/physician or cardiologist before using the device. NeckLoops should not be worn by persons with pacemakers or ICDs (implantable cardioverter defibrillator). Please contact your GP or cardiologist for further information.



*The neckloop version transmits sound to your hearing aid when switched to the 'T' setting.*

PRODUCT CODE:

**923**

**£158.40**

including VAT

**£132.00**

excluding VAT

■ Postage included



## Echo<sup>®</sup> RadioLink<sup>™</sup>

### Patented Wireless TV Listener

Now with **NEW Integrated Digital audio converter**, making the system easy to connect to modern televisions using the digital optical output socket on the TV, so it is easy to install with just one Toslink Cable, which is provided. (also provided with phono leads and scart plug for line input).

The transmitter can be mounted onto the television with Velcro and the sound from the TV is transmitted up to 30m using radio signals. The signals are picked up by an independent handheld receiver and the volume and tone can be easily adjusted by the user enabling the television volume to be set at a comfortable level for others.

There are no batteries to change in the receiver as it has a built in intelligent charging circuit, this produces a fast charge for the receiver, which when fully charged can provide up to 30 hours listening time. Either a headset or a neck loop can be used with the receiver making the product suitable for hearing aid or non hearing aid users.

**NeckLoops should not be worn by persons with pacemakers or ICDs (implantable cardioverter defibrillator). Contact your GP or cardiologist for more information.**

- NEW integrated digital audio converter
- Active noise reduction for crystal clear sound
- Operating distance up to 30 meters
- Complete freedom of movement
- Tone control (Low/Mid/High) can be set independently
- Receiver has auto channel search tuning
- Up to 30 hours listening time when fully charged
- Microphone and line inputs



Echo<sup>®</sup> RadioLink<sup>™</sup> transmitter back



# Wireless TV Listeners



*Easy connection to modern TV systems with an integrated digital to analogue converter.*

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*Transmit sound effortlessly to anywhere inside or out!*

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**NOW WITH**  
*Integrated digital audio converter suitable for connection with modern TVs*

*"The RadioLink™ has transformed my listening and I hadn't realised how much I was missing"*

**PRODUCT CODE:**  
**920**

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**£158.40**  
including VAT

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**£132.00**  
excluding VAT

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■ Postage included

## EchoLink™

Patented Wireless TV Listener

Receive sound  
effortlessly  
from your TV,  
radio or hi-fi.

**NOW WITH**  
Integrated digital  
audio converter suitable  
for connection with  
modern TVs

PATENTED



- NEW integrated digital audio converter
- Yellow ON/OFF & volume control wheel
- 3 position tone control
- Receiver made from translucent material so sound is picked up from all angles
- Intelligent charging circuit
- Up to 30 hours listening time when fully charged
- Microphone and line inputs
- Powerful, lightweight, mountable transmitter
- Not suitable for Plasma TVs (please see RadioLink Products pages 14 - 15)



*Hearing Products to  
Improve your Lifestyle*

# Wireless TV Listeners

Now with NEW Integrated Digital audio converter, making the system easy to connect to modern televisions using the digital optical output socket on the TV, so it is easy to install with just one Toslink Cable, which is provided. (also provided with phono leads and scart plug for line input).

The powerful, lightweight transmitter can be mounted onto the television with Velcro. The sound from the TV is then transmitted into the room using infra red signals. The signals are then picked up by an independent handheld receiver and the volume and tone can be easily adjusted by the user enabling the television volume to be set at a comfortable level for others.

There are no batteries to change as the receiver has a built in intelligent charging circuit, this produces a fast charge for the receiver, which when fully charged can provide up to 30 hours listening time. The receiver only charges until the battery is at full capacity.



EchoLink™ transmitter back

Either a headset or a neck loop can be used with the receiver making the product suitable for hearing aid or non hearing aid users.

*"Cannot begin to tell you how much difference the link has made to the enjoyment of the television and radio."*

PRODUCT CODE:

**917**

**£138.00**

including VAT

**£115.00**

excluding VAT

■ Postage included

# Room Loop Systems

- Echo® MegaLoop Pro™ with Remote Control
- Room Loop System - Echo® MegaLoop™
- Connection Solution - Echo® Digital to Analogue Converter

*Loop systems are for people who wear hearing aids. A loop system takes a sound signal from your TV and sends it to your hearing aid, via a wire fitted around the room.*

*An induction loop system takes sound from your TV or other sound source and converts it into a signal which is fed into a wire fitted in a continuous loop around the edges of the room.*



## Echo® MegaLoop Pro™

Room Loop System with Remote Control

**PATENTED**



The Echo® MegaLoop Pro™ allows easy connection to most modern digital TVs. Echo® MegaLoop Pro™ System has an integrated Digital Audio Converter, making this the easiest loop system to connect to modern televisions using the digital optical output socket on the TV. It is easy to install with just one Toslink Cable, which is provided.

The Echo® MegaLoop Pro™ converts digital audio signals providing you with amazing sound quality. An induction loop system takes sound from your TV or other sound source and converts it into a signal which is fed into a wire fitted in a continuous loop around the edges of the room.

This signal can then be picked up by a hearing aid switched onto the 'T' setting. The tone and volume can then be adjusted completely independently from that coming out of the TV speaker, so that the television volume can be set at a comfortable level for others.

- NEW Remote Control
- Connects with modern televisions
- NEW integrated digital audio converter
- Easy trouble-free installation
- Outstanding sound quality
- Can be used with or without stand  
(Includes Toslink Cable)



*Easy connection to modern TV Systems with an Integrated digital to analogue converter!*



*Improving the Lives of People with Hearing and Speech Impairments*

***"Best loop system we have had in 30 years."***

**BEST SELLER**



PRODUCT CODE:

**901-1010-03**

**£138.00**

including VAT

**£115.00**

excluding VAT

■ Postage included

## Echo<sup>®</sup> MegaLoop<sup>™</sup>

### Room Loop System

The Echo<sup>®</sup> MegaLoop<sup>™</sup> induction room loop system is for television (DVD or hi-fi) listening in the home, for people who have a hearing aid with a telecoil 'T' setting.

**The MegaLoop<sup>™</sup> is a powerful and extremely flexible induction loop amplifier designed with an exclusive background noise control. The system takes the sound from your TV or other sound source and converts it into a signal which is then fed into a wire fitted in a continuous loop around the edges of the room.**

This signal can then be picked up by a hearing aid switched to the 'T' setting. The volume and active tone control can then be adjusted completely independently from that coming out of the TV speaker so that the television volume can be set at a comfortable level for others.

There are also two specifically designed microphone sockets, one to be used when the microphone is fixed to a TV speaker and one as a priority for environmental sounds or for conversation.



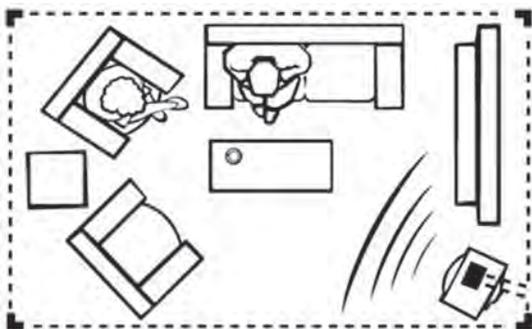
Echo<sup>®</sup> MegaLoop<sup>™</sup> back of unit



- Easy installation
- Automatic gain control
- Microphone and line inputs
- Background noise control for microphone



*Renowned for superb sound quality*



Echo® MegaLoop™ in action, as viewed from above

*Powerful induction loop amplifier system filling your room with sound!*



PRODUCT CODE:  
**901-1010-01**

**£118.80**  
including VAT

**£99.00**  
excluding VAT

■ Postage included

## Echo Digital to Analogue Converter Connection Solution

The Echo® Digital to Analogue Audio Converter allows you to connect equipment to a modern TV using the TV's digital optical output. The converter simply takes the digital sound and converts it to analogue sound and is easily connected to your equipment.

**The converter comes with the Toslink Cable as standard to connect to the TV. The converter is mains powered and is small in size and easy to install.**

When the power supply is connected, connect the TV to the converter using the Toslink Cable (provided) and then connect the amplifier to the converter using appropriate audio leads, provided with the amplifier.

- Converts digital audio signals to analogue
- Provides quality sound transmission
- Easy to install and simple to operate

*Easy connection  
to your TV top  
quality sound!*



PRODUCT CODE:  
**203**

**£38.40**  
including VAT

- Product is not VAT exempt
- Postage included

# Speech Amplifiers

- Speech Amplifiers - EchoVoice® EV6™
- Speech Amplifiers – EV200™ Wireless Microphone System

*Speech Amplifiers will maintain volume and clarity, when sometimes a voice can't. They enhance even a faint voice or a whisper, so minimal effort is required by the user.*

**NEW**



***Powerful, discreet and comfortable to wear the amplifier can be used in a classroom situation for teachers or for people who have acquired communication difficulties.***

## EchoVoice® EV6™

### Speech Amplifier

**The EchoVoice®EV6 is a brand new compact voice amplification system that is sensitive enough to dramatically amplify the faintest voice, with a 12 Watt digital amplifier, providing outstanding high power audio output and clear sound quality that profoundly exceeds the quality and output of most other speech amplifiers on the market without the problem of feedback.**

For people who rely on projecting their voices for long periods of time, the EchoVoice®EV6 will maintain volume and clarity over that period and therefore is ideal for use in Teaching; outdoor activity; tour guides; instructors etc. EchoVoice® EV6 is simple to use, comfortable, lightweight, discreet, yet robust enough for a classroom environment.

**The EchoVoice®EV6 is also designed to help young or elderly people with voice disorders or acquired communication difficulties that have resulted from: Parkinson's disease, multiple sclerosis, motor neurone disease or from suffering a stroke.**

**The EchoVoice®EV6 will assist by enhancing even the faintest of voices with minimal effort required by the user.**

Only a whisper is required to provide excellent amplification with the boom microphone. Alternatively the transdermal (throat) microphone requires positioning on the side of the throat, providing a more discreet option for the user.

It is supplied with both a lightweight headband type boom microphone and a transdermal (throat) microphone, a necklace and belt clip attachment that clips onto the amplifier which makes it easy to carry and simple to wear and remove, a smart black pouch for protection, all provided in a carry case.

**A unique feature is that the on/ off and volume up/ down are simple digital push buttons, for ease of use and when switched on, the unit comes on at a pre-set volume level, giving good sound amplification and clarity right from the off-set.**

*Comes complete with convenient black protective pouch*

- Electronic touch button for easy operation
- 12 watt digital amplifier
- Will enhance even the faintest of voices
- Convenient and smart carry case



Headband Microphone



Throat Microphone



**NEW**

PRODUCT CODE:  
**801-1000-03**

**£286.80**  
including VAT

**£239.00**  
excluding VAT

■ Postage included

## Echo EV200™

### Wireless Microphone System

The Echo® EV200™ is a multi-purpose 2.4G wireless microphone system consisting of a lightweight lapel microphone transmitter and a mini receiver. The receiver picks up speech from the transmitter and can be used as an audio source for a wide variety of systems such as speaker amplifiers, communication equipment and personal listeners.

The receiver is inserted into any standard microphone socket/ line input. The lapel microphone transmitter is positioned on a lapel/ near the mouth to pick up speech. Speech is transmitted wirelessly to the receiver and the volume can be adjusted on the device to the desirable level.



EV200™ can be used as a wireless microphone for a loop system/personal listener or a PA system and operates at a distance of 15 meters.

- Hands free lapel microphone
- Transmits sound to speech
- Amplifier/ Loop System/ PA System
- 15m operating distance
- Pairs automatically
- Up to 6 hours operating time

PRODUCT CODE:

**483**

**£168.00**

including VAT

■ Product is not VAT exempt

■ Postage included



# Portable Systems

PORTABLE

- Portable Systems - Echo® Port-A-Loop™
- Portable Systems - Echo® DeskLoop™

*Our Portable Induction Loop System provides a cost effective and flexible solution for meetings, interviews and lectures etc.*



## Echo<sup>®</sup> Port-A-Loop<sup>™</sup>

### Portable System

The Echo<sup>®</sup> Port-A-Loop<sup>™</sup> system provides an induction loop system that is both portable and flexible for group meetings and interviews.

If the Port-A-Loop<sup>™</sup> is required regularly in the same room, the 38m reel of standard loop wire can be fitted permanently, in order to save time when setting up. The tangle free wire is mounted on a tidy and is easy to run around the edge of any area when setting up your loop system. Tangle free wire is 25m in length for the case.

The loop pad offers the ideal solution for looping smaller areas such as an information counter, an office desk, or a chair, negating the need to wire the room.

Portable Loop systems can be useful as the lower cost and flexibility make them ideal for smaller organizations or people on the move.

- The microphone feeds the speakers voice into MegaLoop<sup>™</sup> amplifier
- The amplifier drives a current into the tangle free loop
- As the current flows through the cable it creates a magnetic field in the required area. Inside most hearing aids a small coil known as a telecoil picks up the magnetic field signal, which is amplified into a high quality sound signal delivered directly to the ear of the hearing aid user.



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*Your portable  
induction loop system  
perfect for meetings!*

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Note: Care must be taken in positioning the wire to avoid the danger of tripping etc.

*"This product is superb and excellent value for money."*

PRODUCT CODE:

**909-1010-01**

**£348.00**

including VAT

**£290.00**

excluding VAT

■ Postage included

## Echo<sup>®</sup> DeskLoop<sup>™</sup>

### Portable System

The Echo<sup>®</sup> DeskLoop<sup>™</sup> is a powerful and flexible Portable Loop. It is a perfect option for reception desks and interview rooms. The built in microphone picks up the speaker's voice and the powerful MegaLoop<sup>™</sup> transmits it to the 'T' coil of the hearing aid. The unit has a range of 2 metres which means it can be used at a reception area and conversations can remain confidential.

The set up is very simple. The DeskLoop is powered by mains and sits on a counter with the front facing the hearing aid wearer and the microphone towards the speaker.

**Tone and volume are preset and the hearing aid user simply switches to the 'T' setting and speech is transmitted directly to the hearing aid. Background noise will be reduced and the hearing aid user benefits from clearer sound from the speaker.**

- Portable solution suitable for multiple locations
- Powerful and sensitive microphone
- 2 metre range with crystal clear sound
- Simple set up and operation

*A powerful, portable and perfect solution for reception desks or interviews*



Echo<sup>®</sup> DeskLoop<sup>™</sup>  
viewed from the back

PRODUCT CODE:

**907-1010-01**

**£199.20**

including VAT

**£166.00**

excluding VAT

■ Postage included

# Alerting Devices

EXTRA LOUD

- Alerting Devices - Echo® PowerWake™ Alarm Clock
- Alerting Devices - EchoChime300™
- Alerting Devices - Echo® PhoneFlash™
- Alerting Devices - Echo® Vibrating Pager Receiver and Bell Push
- Alerting Devices - Range of Transmitters for Chime300 and Pager
- Alerting Devices - EchoChime300™ & Bed Shaker

*The Alerting System alerts you to the front door, back door, telephone, intercom, window or door alarm. Completely portable with a range of up to 300m.*



*The transmitters activate the Doorbell Receiver or Pager Receiver with a flash and a loud sound alert. You can be sure that you do not miss anyone, wherever you are in or outside the house.*

## Echo<sup>®</sup> Power Wake<sup>™</sup> Alarm Clock

### Alerting Device

The brand NEW Echo<sup>®</sup> PowerWake<sup>™</sup> is a stylish and sturdy alarm clock featuring a powerful bed shaker; audible sound and flash and is designed to wake you from the deepest of sleeps.

The powerful bed shaker is connected to the clock and placed under the pillow, when the alarm time is reached the pad under the pillow vibrates, gradually increasing in intensity.

If the sound mode is selected an audible beep can be heard when the alarm time is reached and if the light mode is selected the clock will flash when the alarm time is reached.

The Powerwake<sup>™</sup> can be set to either 12 or 24 hour clock time and has a bright LED display which can be dimmed for a less intense display at night. The large LED display and sturdy design makes it ideal for people who are visually impaired.

**Easy to set function buttons allowing adjustable sound and tone control.**  
**Easy to press snooze button allows an extra 9 minutes of sleep.**  
**The PowerWake<sup>™</sup> is mains powered with 72 hour battery backup (battery incorporated).**

- Large LED number display with Dimmer
- Powerful Bed shaker, sound and flash
- Adjustable audio sound and tone control
- 72 Hour Battery backup
- Snooze button



*"Thanks so much for helpful and obviously caring people as staff."*

---

*'NEW stylish performance alarm clock with sound, flash & a powerful vibrate'*

---



PRODUCT CODE:

**474-1005-01**

**£66.00**

including VAT

**£55.00**

excluding VAT

■ Postage included

*Choose from flash, sound  
or vibrate; or a combination  
of any three.*

## EchoChime300™

### Alerting Device

The EchoChime300™ Doorbell is a loud sounding and flashing wireless door alerting device with bell push. The addition of other alert accessories enables the EchoChime300™ to become a multifunctional home alerting device.

The system operates on the 868Mhz frequency with a range of up to 300 meters in open field. Choice of melodies including a phone and siren sound, with excellent loudness and wide range of tones, this is supported by 4 picture alert icons and a bright flash indicator. The visual icons on the chime unit indicate the source of activation.



Up to 95dB  
and 300m  
range (in  
open field)

PRODUCT CODE:

**474-1011-03**

**£61.20**

including VAT

- Product is not VAT exempt
- Postage included



EchoChime300™ Front Panel



EchoChime300™ Side Panel

**EchoChime300™ has a 4 to 1 capability; up to 4 transmitters can signal to one receiver, choose from door bell, intercom, magnetic sensor for door/window alarm, chair/ bed sensor alarm or PIR (Passive Infrared Sensor).**

**Transmitters are individually digitally paired (65535 combination codes) to avoid interference. The bell push is weather resistant and very easy to mount indoors and outdoors (attachments included).**

The chime is battery operated and portable for use throughout the home. The chime can also be mains powered using an optional mains adapter. The NEW Echo Bed Shaker can be connected to the Chime300 receiver with mains adapter to provide a strong continuous vibrate, alerting you to the front door/ telephone etc.

**An optional bed shaker can be placed under a pillow or a cushion and when the telephone rings the receiver is activated, vibrating the pad to wake or alert you. The bed shaker is available as a full set (page 44) or separately (please see our website accessories).**

- Trouble free front cover battery replacement
- Extra loud and clear bell sound with choice of melodies
- Low power consumption with user friendly set up procedure
- Volume control to adjust volume level of chime
- Choice of sound only alert, flash only alert, or flash & sound alert
- Choice of different alert sounds for each transmitter



## Echo® PhoneFlash™

### Alerting Device

The Echo® PhoneFlash™ is a simple device that has a loud ring tone and a bright yellow flash to alert you to incoming phone calls.

The unit plugs into your telephone socket via a telephone doubler and has a 3m lead to place the Flash in a suitable position.

There is no need for a power socket or batteries as the unit takes its power from the phone line and the PhoneFlash is activated automatically when the telephone rings.

- Extra loud sound (95dB)
- Super bright visual indicator
- Easy installation
- 2 position volume switch
- 3 metre lead



Echo® PhoneFlash™ comes complete with telephone cable and socket adaptor

EXTRA LOUD



*Your visual alert system  
for incoming phone calls!*

PRODUCT CODE:

**474-1015-01**

**£37.20**

including VAT

■ Product is not  
VAT exempt

■ Postage included

## Echo® Vibrating Pager Receiver™ and Bell Push

### Alerting Device

The Echo® vibrating pager receiver is the answer for people who require a smaller portable vibration alert for door, intercom, telephone or a person to person call alert. The pager has a strong vibration enabling it to be used in the pocket, on the belt, or under a pillow. The bright LED's show the source of the alert.

- Transmitter included
- Transmission distance up to 300m (open field)
- Bell sound with a choice of melodies, 1 siren & 2 telephone sounds "4-to-1" capability up to 4 transmitters can signal to one vibrator.
- Transmitters are individually digitally paired to avoid interference (65535 combination codes)
- Choice of sound only alert, vibrate only alert, or vibration and sound alert
- 4 picture ID alert icons to show source of alert
- Low battery indicator for vibrator  
- Power source 2 x AA batteries



View our  
range of  
transmitters  
on pages  
39 - 43.



PRODUCT CODE:

**475**

**£61.20**

including VAT

**£51.00**

excluding VAT

- Postage included

## Transmitter Options

### Alerting Device

#### Sound Sensor Transmitter

The sound sensor can be easily paired with the flashing chime receiver and/or the vibrating pager to provide a simple alerting option for door intercom systems.

The transmitter is simply fixed next to the intercom with a self-adhesive pad (provided); the microphone is then attached to the intercom speaker.

The transmitter will activate the chime or vibrating pager once the microphone picks up the buzz from the intercom. The transmitter has three sensitivity settings to help prevent false activation caused by other sounds and vibrations.

- Transmission distance up to 300m (open field)
- Low, medium and high sensitivity switch
- Simple installation no wiring required
- Low battery indicator on receiver
  - Power source 2 x AAA batteries



*Three sensitivity settings*



Sound Sensor Transmitter  
for the EchoChime300™

**Ideal for  
intercom  
systems.**

PRODUCT CODE:

**660-1008-01**

**£45.00**

including VAT

- Product is not VAT exempt
- Postage included

## Transmitter Options

### Alerting Device

#### Telephone Signaller Transmitter

**The wireless telephone signaller can be easily paired with both the flashing chime receiver and/or the vibrating pager to provide incoming call alert.**

The telephone signaller is simply plugged into the telephone socket using the doubler provided. It will then activate the flashing chime or vibrator each time an incoming call is detected.



Telephone Signaller Transmitter  
for the EchoChime300™

- **Wirelessly transmits telephone call signal to flashing chime receiver or vibrating receiver RJ11 connector with double adaptor for simple connection to telephone socket**
- **Transmission up to 300m open field**
- **Low battery indicator on receiver (requires 1 x CR2032 battery included)**

PRODUCT CODE:

**660-1007-01**

**£45.00**

including VAT

- **Product is not VAT exempt**
- **Postage included**



*Transmission up to 300m*

## Echo<sup>®</sup> Sensor Pad Transmitter

### Alerting Device

The New Echo<sup>®</sup> Sensor Pad Transmitter is for use with the bed and chair sensor pads (page 42 & 43) The sensor pad transmitter connects easily to the chair and bed pad, when the pads are activated the transmitter sends a signal to the EchoChime300<sup>™</sup> receiver and/ or Echo<sup>®</sup> Vibrating Pager<sup>™</sup> alerting with a loud sound/ flash or vibrate.

Echo<sup>®</sup> Sensor Pad Transmitter can also be used as a call button, whilst the pads are activated, when the button on the transmitter is pressed a signal is sent to the receiver and the carer will be alerted. This function can be disabled if required.



There is a choice of 3 alert times to activate the receiver which can be easily selected and concealed in the battery compartment with a tamper proof screw.

#### Alert times:

1. Immediately
2. 3 seconds
3. 10 minutes
4. Vibrate & flash
5. Vibrate flash & sound all together

A lanyard is provided so if the transmitter is used as a call button without the pads, it can be worn around a patient's neck. When the call button is pressed the transmitter sends a signal to the receiver and the carer will be alerted.



PRODUCT CODE:

**660-1011-01**

**£45.00**

including VAT

- Product is not VAT exempt
- Postage included

## Echo<sup>®</sup> Chair Pad & Transmitter

### Alerting Device

The New Echo<sup>®</sup> Chair Pad & Transmitter is a chair leaving alarm that sends a signal to the EchoChime300<sup>™</sup> receiver and / or Echo<sup>®</sup> Vibrating Pager<sup>™</sup> to alert a carer or member of the family that a patient or user has left their chair. When the user leaves the pad, a signal is sent from the transmitter to the receiver and the receiver will alert if the user does not return within the selected time.

Activation can be set to immediately, 3 seconds or 10 minutes. The chair pad sits on a seat and when the user sits down, the red LED lights on the transmitter to acknowledge detection, the alarm is set.

- Alarm auto reset and cancel with return to chair
- Call button (with option to be disabled)
- Lanyard (included)
- Transmitter low battery warning
- 300M range in open field
- Sound/ flash & vibrate option for carer alert

Ready to use with the Chime300 or Vibrating Pager.



PRODUCT CODE:

**477**

**£87.60**

including VAT

**£73.00**

excluding VAT

- Postage included

## Echo<sup>®</sup> Bed Pad & Transmitter

### Alerting Device

The New Echo<sup>®</sup> Bed Pad & Transmitter is a bed leaving alarm that sends a signal to the EchoChime300<sup>™</sup> receiver and / or Echo<sup>®</sup> Vibrating Pager<sup>™</sup> to alert a carer or member of the family that a patient or user has left their bed. When the user leaves the pad, a signal is sent from the transmitter to the receiver and the receiver will alert if the user does not return within the selected time.

Activation can be set to immediately, 3 seconds or 10 minutes. The bed pad sits under the bed sheet and when the user lays down, the red LED lights on the transmitter to acknowledge detection, the alarm is set.

- Alarm auto reset and cancel with return to bed pad
- Call button (with option to be disabled)
- Lanyard (included)
- Transmitter low battery warning
- 300M range in open field
- Sound/ flash & vibrate option for carer alert

Works  
with the  
Chime300 Pager  
and Receiver  
(pages 35, 36  
and 38).



PRODUCT CODE:

**478**

**£117.60**

including VAT

**£98.00**

excluding VAT

■ Postage included

## EchoChime300™ & Bed Shaker

### Alerting Device

EchoChime300™ Doorbell & Bed Shaker is a wireless doorbell system that is a loud sounding, flashing doorbell with bell push and a vibrating pad. When the receiver is activated the Bed Shaker will vibrate to alert you to front door/telephone/intercom or several other transmitter options (please see our range of transmitters).

- Alerts / wakes you up with vibrations
- Can be placed under your pillow or seat cushion
- Provides a powerful and continuous vibrate

The chime used with bed shaker must be powered by mains power adapter (supplied) and will not activate unless the mains adapter is connected. The Bed Shaker now provides the additional option of alerting you with a powerful continuous vibrate.



PRODUCT CODE:

**476**

**£102.00**

including VAT

- Product is not VAT exempt
- Postage included

## Product Accessories

### Optional Extras

#### Underchin Headset

The Under Chin Headset standard 3.5mm Stereo Headset can be used with EchoLink™, RadioLink™, MiniTech™, MiniTech Pro® and Room Loop Systems.

**PRODUCT CODE: 101**

**£25.20** including VAT (not VAT exempt)

■ Postage included



#### Bed Shaker & Power Supply

Use with EchoChime300™. When the receiver is activated the Bed Shaker will vibrate to alert you to front door / telephone / intercom etc.

**PRODUCT CODE COMBO:**

**£21.00** excluding VAT and **£25.20** including VAT

■ Postage included



#### Echo ILoop QR NeckLoop

The Echo ILoop® QR neck loop is specifically for hearing aid wearers with a hearing loop or 'T' setting. It can be used with the EchoLink™, Radiolink™ and Minitech Pro®.

**PRODUCT CODE: 910-1003-01**

**£25.00** excluding VAT **£30.00** including VAT

■ Postage included



# Product Accessories

## Optional Extras

### MiniTech™ NeckLoop

The MiniTech™ Neck Loop is specifically for hearing aid wearers with a hearing loop or 'T' setting. It can be used with the MiniTech.

**PRODUCT CODE: 910-1010-01**

**£25.00** excluding VAT **£30.00** including VAT

■ Postage included



### Stubby Microphone

The Stubby Microphone is a small powerful microphone which can be used with the MiniTech™, MiniTech Pro®, Portable and Room Loop Systems..

**PRODUCT CODE: 104**

**£25.20** including VAT (not VAT exempt)

■ Postage included



**NeckLoops should not be worn by persons with pacemakers or ICDs (implantable cardioverter defibrillator). Contact your GP or Cardiologist for more information.**

**Did you know, you can place your order through our website?**

**Visit us: [www.hear4you.com](http://www.hear4you.com)**



# Customer Order Form

## Order Form

Please send your completed order form to:  
**Hearing Products International Ltd,**  
**Echo House, 26/27 Haigh Park,**  
**Stockport, Cheshire, SK4 1QR.**  
Tel: 0161 480 8003 Fax: 0161 480 8006



**Hearing Products**  
International Limited

**Ordered by:** (invoice will be sent to this address)

Name (Mr/Mrs/Miss/Ms/Other): \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_ Postcode: \_\_\_\_\_

Telephone: \_\_\_\_\_ Date: \_\_\_\_\_

Delivered to: (if different to above)

Address: \_\_\_\_\_

\_\_\_\_\_ Postcode: \_\_\_\_\_

### Your Order Details

Price ex VAT - inc VAT

	Price	ex VAT - inc VAT
	£	
	£	
	£	
	£	
	£	

I enclose cheque/PO payable to Hearing Products International Limited for £  
or authorise payment by credit/debit card. Please complete below to pay by card.

Card type? (please tick) Visa debit  Mastercard  Visa  Solo  Maestro

Card holder name: \_\_\_\_\_

Card number: \_\_\_\_\_

Expiry date: \_\_\_\_\_ Security code (last 3 numbers on signature strip): \_\_\_\_\_

Signature: \_\_\_\_\_

If you are eligible for VAT exemption, please remember to fill in the VAT EXEMPTION CERTIFICATE overleaf. Postage and packing charges included UK mainland only. Orders outside UK mainland please contact the sales office for delivery charges. *Any order placed is subject to our Terms of Sale set out on pages 49, 50 & 51.*

Please cut along the dotted line



## VAT Exemption Certificate

**Please note there are penalties for making false declarations.**

If you have a hearing or communicative disability condition you could claim VAT exemption on some specific products, by completing this form.

**If you are in any doubt as to whether you are eligible to receive goods or services exempt from VAT you should consult Notice 701/7 VAT reliefs for disabled people at: [www.HMRC.gov.uk](http://www.HMRC.gov.uk) or by telephoning the VAT Disabled Reliefs Helpline on: 0300 123 1073, before signing this declaration.**

### Declaration

I declare that I have a chronic sickness or a hearing or communicative disability condition and I am receiving from Hearing Products International Limited (Echo House, 26/27 Haigh Park, Stockport, SK4 1QR) the goods detailed on the order form.

The goods are for my own domestic or personal use and I claim that the supply of these goods is eligible for relief from Value Added Tax.

**I (full name):** \_\_\_\_\_

**of (address):** \_\_\_\_\_

**Signed:** \_\_\_\_\_

**Date:** \_\_\_\_\_

Please send this form back to Hearing Products International Limited at the address below and it will be kept with our VAT records.

**Hearing Products International Ltd, Echo House, 26/27 Haigh Park, Stockport, Cheshire, SK4 1QR. Tel: 0161 480 8003 Fax: 0161 480 8006**

Please cut along the dotted line



# Terms & Conditions

## CONSUMER TERMS AND CONDITIONS – MARCH 2018 PLEASE READ THESE TERMS OF SALE CAREFULLY BEFORE PLACING YOUR ORDER AND RETAIN A COPY OF THESE TERMS AND YOUR ORDER FOR FUTURE REFERENCE.

**1. Formation of the Contract:** 1.1 These terms of sale (Terms) apply to all products supplied by Hearing Products International Limited, a company registered in England and Wales under company registration number 02531653 whose registered office is at Echo House, 26 Haigh Park, Haigh Avenue, Stockport, SK4 1QR (referred to as “we” or “us” or “our”) whether such products are ordered via our website ([www.hear4you.com](http://www.hear4you.com)), through our catalogue, over the telephone or by any other means of communication. 1.2 No contract exists between you and us for the sale of any products we offer for sale (Products) until we have received and accepted your order by either sending you confirmation in writing or by email to the address or email address you have given or by dispatching the Products to you (Dispatch Confirmation). Once we do so, there is a binding legal contract between you and us (the Contract). 1.3 The Contract is subject to your right of cancellation (see below). 1.4 We may amend these Terms from time to time. Please look at the top of this page to see when these Terms were last updated. 1.5 Every time you order Products from us, the Terms in force at the time of your order will apply to the Contract between you and us. 1.6 We may revise these Terms as they apply to your order from time to time. 1.7 If we have to revise these Terms as they apply to your order, we will contact you to give you reasonable advance notice of the changes and let you know how to cancel the Contract if you are not happy with the changes. You may cancel either in respect of all the affected Products or just the Products you have yet to receive. If you opt to cancel, you will have to return (at our cost) any relevant Products you have already received and we will arrange a full refund of the price you have paid, including any delivery charges. 1.8 By placing an order with us you warrant that you are of 18 years of age and are legally capable of entering into binding contracts.

**2. Description and Price of the Products:** 2.1 The description and price of the Products you order will be as shown in our current catalogue or on our website at the time you place your order. 2.2 The images of the Products on our website and in our catalogue are for illustrative purposes only. Although we have made every effort to display the colours accurately, we cannot guarantee that your computer's display of the colours or the colours in the catalogue accurately reflect the colour of the Products. Your Products may vary slightly from those images. 2.3 The packaging of the Products may vary from that shown on images on our site or in our catalogue. 2.4 The Products are subject to availability. If on receipt of your order the Products you have ordered are not available in stock, we will inform you as soon as possible, and either refund or re-credit you for any sum that has been paid by you or debited from your credit card for the Products or offer you alternative Products which are as close to the original item as possible. 2.5 Every effort is made to ensure that prices shown in our current catalogue or shown on our website are accurate at the time you place your order. If an error is found, we will inform you as soon as possible and offer you the option of reconfirming your order at the correct price or cancelling your order. If you cancel, we will refund or re-credit you for any sum that has been paid by you or debited from your credit card for the Products. 2.6 In addition to the price, you will be required to pay a delivery charge for the Products, as shown in the section of our catalogue or website about delivery. 2.7 The price of the Products and delivery charges are inclusive of VAT. VAT relief may be available on the Products on completion of the appropriate form available either in our catalogue or on our website. Our VAT registration number is GB 606 4762 40.

**3. Payment:** Payment for the Products and delivery charges can be made by any method shown in our current catalogue or on our website at the time you place your order.

**4. Delivery:** 4.1 The Products you order will be delivered to the address you give when you place your order, except that deliveries are not made outside the United Kingdom, and some parts of the United Kingdom (Channel Islands, Scottish Highlands and Northern Ireland) are not covered. 4.2 If delivery cannot be made to your address or can not be made within 30 days of the date of the Dispatch Confirmation, we will inform you as soon as possible, and either refund or re-credit you for any sum that has been paid by you or debited from your credit card for delivery or agreed an alternative date for delivery of the Products. 4.3 If you order Products from us for delivery outside the UK, they may be subject to import duties and taxes which are levied when the delivery reaches the specified destination. You will be responsible for payment of any such import duties and taxes together with all handling charges, shipping costs and insurance which may apply to your order. Please note that we have no control over these charges and cannot predict their amount. Please contact your local customs office for further information before placing your order. 4.4 If an order for delivery to an address in mainland Britain is received by us by 2pm on a Monday to Friday (excluding bank holidays and the period between 23rd December and 2nd January), the Products in question are in stock and your payment has been received in cleared funds then we will usually dispatch the Products the next working day. 4.5 Delivery of some Products may be by a service which requires a signature on receipt. If there is no one at the address given who is competent to accept delivery of the Products and provide the required signature, you will be notified of an alternative delivery date or a place to collect the Products. You will be responsible for any extra delivery charges associated with any such re-delivery up to a maximum of £25.00 (twenty five pounds). 4.6 When you receive your order it is your responsibility to examine the Products carefully for any damage and to check they are the correct Products. If any damage is present or you have received the wrong Products please notify us at the earliest possible opportunity. If signing for the Products and the parcel and/or the Products are damaged, please sign for the Products and mark the delivery note “Received Damaged”. 4.7 Every effort will be made to deliver the Products as soon as possible after your order has been accepted, and in any event within 30 days of the Delivery Confirmation. However, we will not be liable for any loss or damage suffered by you through any reasonable or unavoidable delay in delivery. In this case, we will inform you as soon as possible. 4.8 You will become the owner of the Products you ordered and responsible for risk of loss of or damage to them once they have been delivered to you.

**5. Your Right of Cancellation:** 5.1 If you are a consumer, you have a legal right to cancel the Contract for the supply of Products during the period set out below in clause 5.2. This means that during the relevant period if you change your mind or decide for any other reason that you do not want to receive or keep the Products, you can notify us of your decision to cancel the Contract and receive a refund. Advice about your legal right to cancel the Contract is available from your local Citizens' Advice Bureau or Trading Standards office. 5.2.1 Your legal right to cancel the contract starts from the date of the Dispatch Confirmation (the date on which we e-mail you to confirm our acceptance of your order), which is when the Contract between you and us is formed. Your deadline for cancelling the Contract then depends on what you have ordered and how it is delivered, as set out below: Your Contract is for a single Product (which is not delivered in instalments on separate days). The end date is the end of 14 days after the day on which you receive the Product. Example: if we provide you with a Dispatch Confirmation on 1 January and you receive the Product on 10 January you may cancel at any time between 1 January and the end of the day on 24 January. Your Contract is for either of the following: one Product which is delivered in instalments on separate days; multiple Products which are delivered on separate days. The end date is 14 days after the day on which you receive the last instalment of the Product or the last of the separate Products ordered. Example: if we provide you with a Dispatch Confirmation

on 1 January and you receive the first instalment of your Product or the first of your separate Products on 10 January and the last instalment or last separate Product on 15 January you may cancel in respect of all instalments and any or all of the separate Products at any time between 1 January and the end of the day on 29 January. Your Contract is for the regular delivery of a Product over a set period. The end date is 14 days after the day on which you receive the first delivery of the Products. Example: if we provide you with a Dispatch Confirmation on 1 January in respect of Products to be delivered at regular intervals over a year and you receive the first delivery of your Product on 10 January, you may cancel at any time between 1 January and the end of the day on 24 January. 24 January is the last day of the cancellation period in respect of all Products to arrive during the year. 5.3 To cancel a Contract, you just need to let us know that you have decided to cancel. The easiest way to do this is to complete the cancellation form on our website [www.hear4you.com/cancellation](http://www.hear4you.com/cancellation) and also at the end of these Terms. A link to the website cancellation form will be included in our Dispatch Confirmation. If you use this method we will email you to confirm we have received your cancellation. You can also e-mail us at [info@hear4you.com](mailto:info@hear4you.com) or contact us by telephone on +44 (0)161-480-8003. If you are e-mailing us please include details of your order to help us to identify it. If you send us your cancellation notice by e-mail, then your cancellation is effective from the date you send us the e-mail. If you cancel the Contract you will then be given a Return Merchandise Authorisation number ("RMA") which we ask is enclosed and quoted when you return the Products to us. 5.4 If you cancel your contract we will: 5.4.1 refund you the price you paid for the Products. However, please note we are permitted by law to reduce your refund to reflect any reduction in the value of the goods, if this has been caused by your handling them in a way which would not be permitted in a shop; 5.4.2 refund any delivery costs you have paid, although, as permitted by law, the maximum refund will be the costs of delivery by the least expensive delivery method we offer (provided that this is a common and generally acceptable method). For example, if we offer delivery of a Product within 3-5 days at one cost but you choose to have the Product delivered within 24 hours at a higher cost, then we will only refund what you would have paid for the cheaper delivery option; and 5.4.3 make any refunds due to you as soon as possible and in any event within the deadlines indicated below: 5.4.3.1 if you have received the Product and we have not offered to collect it from you: 14 days after the day on which we receive the Product back from you or, if earlier, the day on which you provide us with evidence that you have sent the Product back to us. For information about how to return a Product to us, see clause 5.7; 5.4.3.2 if you have not received the Product or you have received it and we have offered to collect it from you: 14 days after you inform us of your decision to cancel the Contract. 5.5 If you have returned the Products to us under this clause 5 because they are faulty or mis-described, we will refund the price of the Products in full, together with any applicable delivery charges, and any reasonable costs you incur in returning the item to us. 5.6 We will refund you on the credit card or debit card used by you to pay. 5.7 If a Product has been delivered to you before you decide to cancel your Contract: 5.7.1 then you must return it to us without undue delay and in any event not later than 14 days after the day on which you let us know that you wish to cancel the Contract; 5.7.2 unless the Product is faulty or not as described (in this case, see clause 5.5), you will be responsible for the cost of returning the Products to us. If the Product is one which cannot be returned by post, we estimate that if you use the carrier which delivered the Product to you, these costs should not exceed the sums we charged you for delivery. If we have offered to collect the Product from you, we will charge you the direct cost to us of collection. 5.8 Because you are a consumer, we are under a legal duty to supply Products that are in conformity with the Contract. As a consumer, you have legal rights in relation to Products that are faulty or not as described. These legal rights are not affected by your right of return and refund in this clause 7 or anything else in these Terms. Advice about your legal rights is available from your local Citizens' Advice Bureau or Trading Standards office.

**6. Warranty:** 6.1 All Products supplied by us will be of satisfactory quality and reasonably fit for all the purposes for which products of the kind are commonly supplied for 12 months from the date of supply other than headphones, leads, microphones and other such consumables which have a 90 day warranty and batteries whereby we will pass on to you the benefit of the manufacturer's warranty whatever this may be. This warranty, and nothing with these terms of sale, shall affect your statutory rights as a consumer. 6.2 The above warranty does not apply to any defect in the Products arising from fair wear and tear, wilful damage, accident, negligence by you or any third party, use otherwise than as recommended by us, failure to follow our instructions, or any alteration or repair carried out without our approval. 6.3 If the Products supplied to you develop a defect while under warranty, or you have any other complaint about the Products, you should notify us in writing at the address, fax number or email address set out in our catalogue and on our website. 6.4 No warranty, representation or guarantee is given that any Products will restore hearing to normal capacity and you are advised to consult a qualified medical practitioner (initially and on an on-going basis) to ensure that the Products are suitable for your use (and continue to be so over time). 6.5 If we fail to comply with these Terms, we are responsible for loss or damage you suffer that is a foreseeable result of our breach of these Terms or our negligence, but we are not responsible for any loss or damage that is not foreseeable. Loss or damage is foreseeable if it is an obvious consequence of our breach or if it was contemplated by you and us at the time we entered into this contract. In any event, our liability for losses you suffer as a result of us breaking this agreement is strictly limited to the purchase price of the Products you purchased. 6.6 This clause 6 does not include or limit in any way our liability: 6.6.1 For death or personal injury caused by our negligence; 6.6.2 Under section 2(3) of the Consumer Protection Act 1987; 6.6.3 For fraud or fraudulent misrepresentation; or 6.6.4 for any matter for which it would be illegal for us to exclude, or attempt to exclude, our liability. 6.7 To the extent the law allows, we shall not be responsible for indirect losses which happen as a side effect of the main loss or damage, including but not limited to loss of income or revenue, loss of business, loss of profits or contracts, loss of anticipated savings or loss of data.

**7. Returns:** 7.1 When you return Products to us for any reason other than in accordance with your right of cancellation (as set out at clause 5 above), for instance because you claim that the Products are defective, you will need to follow the procedure at clause 7.2 below. We will examine the returned Products and will notify you of your refund via e-mail or writing within a reasonable period of time. Products returned by you because of a defect will either, at our discretion, be refunded in full, including a refund of the delivery charges for sending the item to you and the cost incurred by you in returning the item to us, or we will supply you with replacement Products. If we decide to give you a refund we will usually process the refund due to you as soon as possible and, in any case, within 30 days of the day we confirmed to you via e-mail or in writing that you were entitled to a refund for the defective Products. 7.2 When you contact us to return Products under clauses 7.1 or 7.2 above you will be given a Return Merchandise Authorisation number ("RMA") which we ask is enclosed and quoted when you return the Products to the Supplier. We request that you return the Products to us as soon as reasonable practicable and along with your proof of payment.

**8. Data Protection:** 8.1 We will take all reasonable precautions to keep the details of your order and payment secure, but unless we are negligent, we will not be liable for unauthorised access to information supplied by you. 8.2 Details of our privacy policy can be found on our website: [www.hear4you.com/privacy-policy/](http://www.hear4you.com/privacy-policy/) This explains how we use your information. 8.3 You can correct any information about you, or ask for information about you to be deleted, by giving written notice to us at the address, fax number or email address shown on our website or in our catalogue. 8.4 You will receive marketing communications from us if you have requested information from us or purchased goods from us or if you provided us with your details when you entered a competition or registered for a promotion and, in each case, you have not opted out of receiving that marketing. 8.5 You can ask us to stop sending you marketing information at any time by following the opt-out links on any marketing message

# Terms & Conditions & Cancellation Form

sent to you or by contacting us at any time. Where you opt out of receiving these marketing messages, this will not apply to personal data provided to us as a result of a product/service purchase, warranty registration, product/service experience or other transactions.

**9. Events Outside our Control:** 9.1 We will not be liable or responsible for any failure to perform, or delay in performance of, any of our obligations under a Contract that is caused by an Event Outside Our Control. An Event Outside Our Control is defined below in clause 9.2. 9.2 An Event Outside Our Control means any act or event beyond our reasonable control, including without limitation strikes, lock-outs or other industrial action by third parties, civil commotion, riot, invasion, terrorist attack or threat of terrorist attack, war (whether declared or not) or threat or preparation for war, fire, explosion, storm, flood, earthquake, subsidence, epidemic or other natural disaster, or failure of public or private telecommunications networks. 9.3 If an Event Outside Our Control takes place that affects the performance of our obligations under a Contract: 9.3.1 we will contact you as soon as reasonably possible to notify you; and 9.3.2 our obligations under a Contract will be suspended and the time for performance of our obligations will be extended for the duration of the Event Outside Our Control. Where the Event Outside Our Control affects our delivery of Products to you, we will arrange a new delivery date with you after the Event Outside Our Control is over. 9.4 You may cancel a Contract affected by an Event Outside Our Control which has continued for more than 30 days. To cancel please contact us. If you opt to cancel, you will have to return (at our cost) any relevant Products you have already received and we will refund the price you have paid, including any delivery charges

**10. Other Important Terms:** 10.1 We may transfer our rights and obligations under a Contract to another organisation, but this will not affect your rights or our obligations under these Terms. 10.2 You may only transfer your rights or your obligations under these Terms to another person if we agree in writing. 10.3 This Contract is between you and us. No other person shall have any rights to enforce any of its terms. 10.4 Each of the paragraphs of these Terms operates separately. If any court or relevant authority decides that any of them are unlawful or unenforceable, the remaining paragraphs will remain in full force and effect. 10.5 If we fail to insist that you perform any of your obligations under these Terms, or if we do not enforce our rights against you, or if we delay in doing so, that will not mean that we have waived our rights against you and will not mean that you do not have to comply with those obligations. If we do waive a default by you, we will only do so in writing, and that will not mean that we will automatically waive any later default by you. 10.6 Please note that these Terms are governed by English law. This means a Contract for the purchase of Products through our site and any dispute or claim arising out of or in connection with it will be governed by English law. You and we both agree to that the courts of England and Wales will have non-exclusive jurisdiction. However, if you are a resident of Northern Ireland you may also bring proceedings in Northern Ireland, and if you are a resident of Scotland, you may also bring proceedings in Scotland.



Please cut along the dotted line

## Cancellation Form

You may wish to use to cancel the contract within the cancellation period as defined in the Terms.  
**To Hearing Products International Limited:**

By Email: \_\_\_\_\_ By Telephone: \_\_\_\_\_

By Post: \_\_\_\_\_

[please select] [\*] Delete as appropriate.

I / We\* \_\_\_\_\_ hereby give notice that I / We\* \_\_\_\_\_  
cancel my / our\* contract of sale of the following goods [insert details]

Ordered on [date]: \_\_\_\_\_ Received on [date]: \_\_\_\_\_

Name of consumer(s): \_\_\_\_\_

Address of consumer(s): \_\_\_\_\_

Signature of consumer(s): \_\_\_\_\_ Date: \_\_\_\_\_

(only if this form is being sent by post)

## ADVICE BY PHONE

Call our sales department on:  
**0161 480 8003**

between 8.30am - 4.30pm  
from Monday to Friday.



## ORDER ON PAGE 47

Complete the order form on page 47.  
If applicable, complete the VAT  
exemption certificate on page 48.  
Follow the payment and postal  
instructions on the order form.



## ORDER ONLINE

Place your order securely online:  
**[www.hear4you.com](http://www.hear4you.com)**

Special offers available.



## Still Have Unanswered Questions?

### Contact Us

After looking through our catalogue, if you are uncertain of anything and want to be sure you choose the right product, please contact us and our friendly and knowledgeable staff will be able to give you advice.

**Office Hours:** 08.30am to 16.30pm Monday - Friday

**Telephone:** 0161 480 8003 (Office hours)

**Fax:** 0161 480 8006

**Email:** [info@hear4you.com](mailto:info@hear4you.com)

**Website:** [www.hear4you.com](http://www.hear4you.com)

### Or Write to Us at:

Hearing Products International Limited, Echo House, 26/27 Haigh Park, Stockport, Cheshire SK4 1QR.

### VAT Relief

Certain products in our catalogue are eligible for VAT relief. Products that are eligible for VAT relief are shown with this 'T' sign. If you are purchasing a product for your own use because you have a hearing loss, to obtain VAT relief complete the VAT Exemption Certificate on page 48 and return this with the order form.

### Website

Please visit our website [www.hear4you.com](http://www.hear4you.com) for more information about Hearing Products and access our online shop, 24 hours a day, 7 days a week. You can order securely online, products are normally available from stock and we will dispatch your order within 24 hours of receipt.

**FREE UK MAINLAND DELIVERY CHARGES** (Midland England, Wales only, all other areas please ask for delivery costs before you order). Please see our regular special offers that are available, only on our website, where you will also find answers to some frequently asked questions and product instructions and support.

### Accessories

Accessories for all our products can be purchased on our website [www.hear4you.com](http://www.hear4you.com). Some accessories, if not purchased as part of a set, cannot be eligible for VAT relief.

### Recycling

Please use your local re-cycling facility to dispose of disused electrical goods. Hearing Products International Limited are members of a waste electrical and electronic equipment compliance scheme.



Certificate No. 7383

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Personal Listeners



Wireless TV Listeners



Room Loop Systems



Speech Amplifiers



Bluetooth



Alerting Devices



## Hearing Products International Limited

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Cheshire, SK4 1QR.**

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Email: [info@hear4you.com](mailto:info@hear4you.com)**



Certificate No. 7383



**Visit our website: [www.hear4you.com](http://www.hear4you.com)**