# **ICHAIR SKY**

1.620















Mid-wheel drive for utmost agility and precise manoeuvring



Memory function records movement patterns and preferred positions



40° tilt for effective pressure relief



Advanced lie-down function with biomechanics for armrests and headrest

## **EFFICIENCY**

- Excellent cost-performance ratio for effective long-term care
- Long lifespan and high durability thanks to the use of highest quality materials
- Individually adjustable to the user's changing needs
- Extensive network of specialist retailers and suppliers ensures a secure supply of spare parts over the longer term
- Service-oriented thanks to open frame design

## THERAPEUTIC BENEFIT

- The multifunctional seat unit available as standard enables individual adaptation and offers a wide range of special features. Stand-up function possible from any position
- The memory function enables recording of therapeutically motivated movement patterns as well as initial, end and preferred positions
- The new chassis concept with mid-wheel drive enables utmost turning ability in confined spaces
- The spring-loaded chassis ensures stability, avoids vibrations and establishes continuous ground contact

### USE

- For indoor and outdoor use
- Very agile indoors thanks to mid-wheel drive
- For independent mobility, for permanent and all-day use
- Especially for users with severe functional disorders, such as acquired or congenital tetraplegia, traumatic brain injury, advanced stage muscle diseases (e.g. muscular dystrophy), advanced stage MS sufferers, cerebral palsy, spina bifida.

# O ORDER

# COST ESTIMATE

# CUSTOM DESIGN

Please fax the completed order form to: +4957339229311 Customer service: +495733922311

Billing address / Customer ref. no.: Delivery address: Consignment / Comments:







# **iCHAIR SKY 1.620**



All prices subject to VAT at the prevailing rate! Valid from 01.01.2020 – 31.12.2020 Our Terms and Conditions as stated at www.meyra.de/AGB shall apply.



# **Specifications**

Seat width 1)	400 -530
Seat depth	400 - 525
Seat height <sup>2) 3)</sup>	450/485/520
Back height	540
Lower leg length <sup>2)</sup>	250 - 435
Armrest height 2)	200 - 350
Length with footrests min.	1,095
Transport length	905
Width, ready to move min.	640
Height without headrest	1,080 - 1,150
Obstacle height	60
Turning radius min. (with footrests)	640
Ground clearance	70

### **WEIGHT IN KG**

Min. transport weight empty	173
Max. user weight incl. additional load	140 5)
Permissible total weight incl. options	340
Max. additional load	10

## **PROPERTIES**

Speed	6/10
Motor power W	350
Range with battery 60 Ah max.	35
Range with battery 74 Ah max.	40
Permitted uphill / downhill gradient	15 %
Castor / drive wheels	6-7" /14"
Seat tilt, electric	40°
Standing angle max. up to <sup>4)</sup>	90°
Back angle electric <sup>4)</sup>	90 - 180°
Lift	200

Dimensions in mm, weights in kg, wheels in inches, speed in km/h  $\,$ Dimension tolerances +/- 15 mm, +/- 2° | Data subject to design changes.

<sup>1)</sup> see category Seat width 01
2) to seat pan without seat cushion: Height of seat cushion 60 mm
3) measured with 0° seat angle

<sup>4)</sup> From 100 kg user weight up adjustment of standing angle necessary

 $<sup>^{5)}\,\</sup>mathrm{Max}.$  user weight incl. additional load 136 kg for passenger transport in car

	Di l t	had deadh a chair	d boom			
		by ticking the relevange sion: If no other selections	<b>nt boxes</b> ion is made, the standard versi	on will be delivered.		
00	Chassis	/ Motor				
	Ciidooio	7 1 10 101				
	CODE	DESCRIPTION				
		Speed	Motor power	Range		
	115	6 km/h	2 x 350 W	40 km		
Ш	117*	10 km/h	2 x 350 W	35 km		
* incl. Ti	ÜV certificatior	١				
01	Seat wi	idth (SW)				
	CODE	DESCRIPTION				
	43			rom 400 to 480 mm via armre	sts and	
		pelvio	pelottes (width of seat swidth infinitely variable f	surface 430 mm) rom 450 to 530 mm via armre	sts and	
Ш	48		pelottes (width of seat		55 4114	
02	Seat de	epth (SD)				
	CODE	DESCRIPTION				
	615	SD 400				
Ш	788	SD 425				
Ш	789	SD 450				
	787	SD 475				
	792	SD 500				
	793	SD 525				
03	Seat he	eight (SH)				
	CODE	DESCRIPTION				
$\Box$	41	450 mm				
	42	485 mm				
	49	520 mm				
		,				
04	Castor I	wheels and op	tions			
	CODE	DESCRIPTION	ØXW			
	CODE	DESCRIPTION	N V A			

Options	for	7"	castor	wheels
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X

152

X	900	Puncture-proof tyres

		by ticking the relevant boxes sion: If no other selection is made, the standard version will be delivered.
05	Drive w	heels
	CODE	DESCRIPTION
X	460	14" drive wheels with aluminium rims
	Options	s for drive wheels
	846	Puncture-resistant pneumatic tyres
	904	Puncture-proof tyres
	824	Fender for drive wheels

# Tyre colour castor and drive wheels

	CODE	COLOUR
X	908	Black (wear-resistant), rim in carbon look

 $Note: Tyres\ consist\ of\ a\ rubber\ compound\ which\ may\ leave\ permanent\ marks\ or\ be\ hard\ to\ remove\ from\ some\ surfaces\ (e.g.\ plastic,\ wooden\ or\ parquet\ flooring,\ plastic,\ pla$ rugs and carpets). We cannot accept liability for any abrasion damage to flooring.

# **Support castors**

CODE	DESCRIPTION
352	Frame with rear rocker arm and a centrally suspended double support castor for maximum manoeuvrability
690	Frame with rear rocker arm and two laterally suspended support castors, ideal for using single panel ramps

# Sitting and standing functions

	CODE	DESCRIPTION	SEAT TILT	STANDING ANGLE	LIFT
X	4937	Multifunction module incl. memory function with stand-up and lie-down function, 0° to 4 seat tilt and seat lift*	0°	up to 90° 1)	200 mm

<sup>1)</sup> from 100 kg user weight up adjustment of standing angle necessary

<sup>\*</sup> Use of the Easy Memory Box (article no.: 1084696) is recommended for optimal adaptation.

	Dianasalast	hu stalia msha malaumash havra	
		by ticking the relevant boxes sion: If no other selection is made, the standard version	n will be delivered.
09	Seat op	tions	
	scat op	COOLS	
	CODE	DESCRIPTION	
	4933*	Thigh pelottes	Infinitely variable width and length adjust- ment
	4274	Rail mounts on seat	
	4948**	Advanced biomechanics in the backrest, biomechanical armrest lowering by 45°	
		and biomechanical headrest mount	
	4934	Stand-up ride 3 km/h	
		conjunction with CODE 4274 rail mounts with headrest CODE 913 or CODE 956	
10	Cushion	covers and options	
	CODE	DESCRIPTION	
	237	Textile cover, black	
$\overline{\Box}$	254	Softline imitation leather incontinence co	ver,
$\overline{\Box}$	948	With seat and back cushion	
	727	Without seat and back cushion for extern	al seating
		systems	
11	Back		
	CODE	DESCRIPTION	
x	25	electric back adjustment	90° to 150°
	0 (	41	
12	Back op		
	CODE	DESCRIPTION	
	659	Chest strap for stabilising torso	
	589	Four-point belt*	
	913	Headrest standard, suitable for transport i transport vehicles	n disabled

Headrest with side support

One-piece push bar

Lumbar support, foam

Lumbar support, inflatable

956

814

4946

4947

<sup>\*</sup>only in conjunction with CODE 814 one-piece push bar

		oy ticking the relevant boxes ion: If no other selection is made, the st	andard version will be deli	vered.					
13	Armrest	ts .							
	Please obse	rve the marked functional properties	1						
	1 = swing-av	vay 2 = height-adjustable 3 = width-ad	justable 4 = depth-adjusta	able					
	CODE	DESCRIPTION		1	2	3	4		
X	24	Padded armrest, swivel up, a width-adjustable	ngle, height and	•	•	•	•		
	Armrest	options							
	CODE	DESCRIPTION							
	4422	Armrest fixation in initial posit	ion						
14	Legrests  Central legrest with footrest  Please note that the central legrests are not detachable. The footplates are angle-adjustable and can be folded up.  CODE DESCRIPTION LEGREST LOWER LEG LENGTH								
					A	ANGLE			
X	4935	Central legrest, electric angle ergonomic length compensa		plate,	u	ıp to 170	0	250 - 435 mm <sup>1)</sup>	
	FSH 450 mm LL	eight of the seat cushion: +60 mm L max. 365 mm, with FSH 485 mm LLL n  and footrest options  DESCRIPTION	nax. 400 mm, with FSH 520	mm LLL max	k. 435 mi	m			
	316	Knee pads, centrally guided w	ith lateral moulding (	detachable	5)				
	4698	Knee pads, laterally guided wi				5)			
	945	Calf pad		,					
	822	Shoe holder straps (pair)							
16	<i>Battery</i> CODE	<b>and chargers</b> DESCRIPTION							
	513	Maintenance-free batteries	60 Ah (20 h)						
	5158	Maintenance-free batteries	ca. 66 Ah (5h), 80 A	Ah (20h)					
	732	Charger 8 A	for 60 Ah						
	733	Charger 12 A	for 73 Ah						

	-	r ticking the relevant boxes on: If no other selection is made, the standard version will be delivered.	
17	Lighting		
	CODE	DESCRIPTION	
X	932	Active LED lighting	
	703	Without light	
18		nodules and accessories	
	CODE	DESCRIPTION	CONTROL
	702/398/ 780	DESCRIPTION  Power/adjustment/control module R-NET with large 3.5" LCD colour display incl. bluetooth, infrared and light sensor	CONTROL 8 actuators
	702/398/	Power/adjustment/control module R-NET with large 3.5" LCD	
	702/398/ 780	Power/adjustment/control module R-NET with large 3.5" LCD colour display incl. bluetooth, infrared and light sensor	
	702/398/ 780 4795 839	Power/adjustment/control module R-NET with large 3.5" LCD colour display incl. bluetooth, infrared and light sensor Immobiliser, key only in conjunction with R-Net	
	702/398/ 780 4795 839 4615/4597	Power/adjustment/control module R-NET with large 3.5" LCD colour display incl. bluetooth, infrared and light sensor  Immobiliser, key only in conjunction with R-Net  OMNI II environmental control for special controls  External adjustment keypad for directly selecting and activating five seat functions, also while driving, assembly on the control	
	702/398/ 780 4795 839 4615/4597 4615/4599	Power/adjustment/control module R-NET with large 3.5" LCD colour display incl. bluetooth, infrared and light sensor  Immobiliser, key only in conjunction with R-Net  OMNI II environmental control for special controls  External adjustment keypad for directly selecting and activating five seat functions, also while driving, assembly on the control module side  External adjustment keypad for directly selecting and activating five seat functions, also while driving, assembly on the opposite	

# 19 Control module bracket

Mounted left

60

CODE	DESCRIPTION
4859	Control module bracket, length-adjustable
4860	Control module bracket, length and height-adjustable, swing-away to the side (e.g. at table)
851	Control module bracket for attendant (control module can be switched from front to back) Only in conjunction with one-piece push bar CODE 814
4874	Protection bracket for control module VR2 and R-NET, not in conjunction with OMNI II environmental control CODE 839

Please select by ticking the relevant boxes
Standard version: If no other selection is made, the standard version will be delivered.

# Special control modules and special controls

CODE	DESCRIPTION
4789	Additional control module with priority function for attendant incl. mounting on back tube (only in conjunction with CODE 814)
4660	Tabletop with cut-out (central) for control module, mounted to swing away to the right
4661	Tabletop with cut-out (central) for control module, mounted to swing away to the left
543	External on/off switch, green, diameter 63 mm for users unable to use the control module buttons easily or as emergency stop function for attendant.
596	as for CODE 543, yellow, diameter 63 mm
778	as for CODE 543, green, diameter 30 mm
779	as for CODE 543, yellow, diameter 30 mm
794	Bluetooth PC mouse module
4611	MicroPilot zero-displacement joystick, only in conjunction with OMNI II environmental control, CODE 839
4600	MicroPilot zero-displacement joystick including mount and handrest, only in conjunction with OMNI II environmental control, CODE 839
4612	MicroGuide displacement joystick, only in conjunction with OMNI II environmental control, CODE 839
4601	MicroGuide displacement joystick including mount and handrest, only in conjunction with OMNI II environmental control, CODE 839
4940	Neck band bracket in conjunction with Code 4611 or 4612
4613	TouchDrive module only in conjunction with R-Net, CODE 702 and OMNI II environmental control, CODE 839

Special control modules and special controls often have to be adapted and can therefore generally not be finished products. Positioning and programming must be carried out with the involvement of the user or by a technician at the user's premises. Other special controls are possible on request.

# Joystick attachments

CODE	DESCRIPTION
553	Tetra fork, vertical
556	Tetra fork, horizontal
734	Tetra fork, horizontal, adjustable to hand width
4589	Mushroom grip
4590	Ball grip
4591	T-grip
4593	Stick grip
4594	Knob
4595	Softball

		by ticking the relevant boxes sion: If no other selection is made, the standard version will be delivered.
21	Frame o	releur
4	CODE	CHASSIS FRAME
X	207	matt black
	Accent	colours
	CODE	RIM INSERTS / DRIVE WHEELS
	207	matt black structure (without rim inserts)
	212	polar white
	186	magic blue
	227	red metallic
	180	lemon reflex
	214	sun yellow
_	CODE	DESCRIPTION
	906	Rear-view mirror right
	927	Rear-view mirror left
	2676	Rear marking tape
	676	Rear marking plate
	833	Retainer strap with buckle
	4646	Therapy table swing-away to the side
	590	Abduction wedge detachable
	781	USB charger socket
	782	Universal adapter for mounting mobile phone brackets, not in conjunction with OMNI II environmental control CODE 839
*Mobile	phone bracke	et not included
23	Services	S .
	CODE	DESCRIPTION
	55704*	Flat fee for customised parameterisation (not eligible for discounts)
	55709**	Medically required parameterisation of the standing and lie-down module to customer-specific settings (not eligible for discounts)
** The o	n-the-spot ser	ice covers only simple adjustment of parameter sets, such as acceleration, speed etc. vice covers simple program adjustments as well as the integration of special controls.
D	ate:	Signature:

## **USER DETAILS**

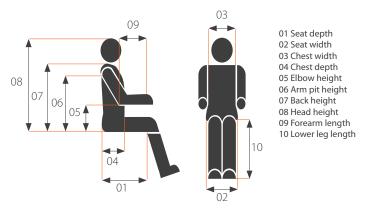
First name:*	
Last name*:	
House no./street:	
Postcode:	
Town/City*:	
Country:	
Date of birth*:	
Diagnosis -1-:	
Diagnosis -2-:	
Tel. (landline):	
Tel. (mobile):	
eMail:	
Order no.:	

Please note that fields marked \* are mandatory!

### **BODY MEASUREMENTS (IN MM):**

Please refer to the sketches in the enclosed information!

1) Seat depth*:	
2) Seat width*:	
3) Chest width:	
4) Chest depth:	
5) Elbow height:	
6) Arm pit height:	
7) Back height:	
8) Head height:	
9) Forearm length:	
10) Lower leg length*:	
Height*:	
Weight (kg)*:	



All seat dimensions are always measured without seat cushion!

I hereby confirm that all details are complete and correct. I consent to the information/data I provide and the pictures/videos taken of me being passed on to MEYRA GmbH (Meyra-Ring 2, D-32689 Kalletal) and specialist retailer for the purposes of implementing the contract/manufacturing the product.

Date/signature

It is hereby confirmed that all details are complete and correct.

Date/signature of the specialist retailer

Further information about our privacy policy can be found at  $\mathbf{www.meyra.de/datenschutz}$ 















**CODE 43/48** 

**CODE 4937** 

**CODE 4934** 

CODE 25

CODE 24



















**CODE 839** 







**CODE 4615** 

#### 1. GENERAL - SCOPE OF APPLICATION

- 1.1. The following trading and delivery terms and conditions (T&C) of the company MEYRA GmbH shall be valid for all contracts concluded with the customers of the company. They shall also apply to all future transactions with the customer, even without a separate new agreement.
- **1.2.** The customer accepts the T&C of MEYRA GmbH as binding for the present contract and also for all future contracts. Terms and conditions of the customer or third parties shall not apply. MEYRA GmbH shall not be bound by such terms and conditions, even if they are not expressly contradicted again in the individual
- 1.3. These conditions shall only apply if the customer is an entrepreneur (§ 14 German Civil Code, BGB), a legal entity under public law or a special fund under

#### OFFER, CONCLUSION OF CONTRACT

- 2.1. MEYRA GmbH offers are subject to alteration and non-binding, unless they are expressly designated as
- 2.2. MEYRA GmbH can accept orders or commissions of the customer within 14 days of receipt by confirming the offer in writing.
- **2.3.** Confirmation of the offer in writing constitutes conclusion of the contract; this shall also apply to any alterations or additions to the orders.
- **2.4.** We reserve ownership rights and copyrights to all documents provided to the customer in connection with the placing of the order. These documents may not be made accessible to third parties without our express written consent. Where we do not accept the customer's offer within the period specified in 2.2. these documents must be returned to us without

### 3. PRICES

- 3.1. Prices are calculated exclusively in EURO. All prices are net prices. The respective statutory amount of value added tax shall be paid in addition.
- 3.2. Unless agreed otherwise in writing, our prices are ex works excluding packaging and shipping. Packaging and shipping costs shall be invoiced separately.
- 3.3. Insofar as list prices are used as a basis, the price list valid at the time the order is placed shall apply. Price changes shall be permissible if more than four months lie between the conclusion of the contract and the agreed delivery date. In the event of wages or material costs increasing thereafter until completion, we shall be entitled to increase the price appropriately in line with the cost increases. The customer shall only be entitled to withdraw from the contract if the price increase significantly exceeds the increase in the general cost of living between order and delivery
- 3.4. For follow-up orders, MEYRA GmbH shall not be bound to the prices from a previous contract.
- 3.5. If the order value is below 150.00 € net value of goods, a minimum quantity surcharge of 9.50 € including freight shall be charged.

# **DISPATCH, TRANSFER OF RISK**

- **4.1.** The place of performance for deliveries is the registered office of MEYRA GmbH, unless expressly agreed otherwise.
- **4.2.** If the goods are dispatched to the customer at the customer's request, the risk of accidental loss or accidental deterioration of the goods shall pass to the customer as soon as the goods (including partial deliveries) have been handed over to the third party designated to carry out the dispatch. This shall apply irrespective of whether the goods are dispatched from the place of performance or who bears the
- 4.3. In the event of claims due to transport damages or losses being asserted against MEYRA GmbH, the customer must note the damage on the freight documents or, in the event of losses, arrange for this to

- be recorded immediately and notify us of this within one week
- 4.4. Insurance against transport damage shall only be taken out at the express request and expense of the customer.
- 4.5. In the event of delays in handover or dispatch for which the customer is responsible, the risk shall pass to the customer upon notification of readiness for
- 4.6. Where the customer specifies no specific instructions, the choice of the transport route and means shall be made by MEYRA GmbH, without guarantee and liability for the cheapest and fastest mode of dispatch.

#### **DELIVERY TIME, SCOPE OF DELIVERY**

- 5.1. Prospective delivery periods are to be understood as estimated delivery periods, unless a specific date has been expressly stipulated in writing.
- **5.2.** If the parties have agreed a delivery period, this shall commence on the date the order is confirmed. The delivery period shall be deemed to have been observed if the goods have left the factory or notification of readiness for dispatch has been given by the end of the delivery period
- 5.3. Compliance with agreed delivery and performance dates assumes the timely receipt of all documents to be provided by the customer as well as the timely provision of all necessary information and the fulfilment of all other obligations by the customer. Should these conditions not be fulfilled on time, the deadlines shall be extended accordingly.
- 5.4. MEYRA GmbH shall not be liable for delays in delivery arising from force majeure or other events not foreseeable at the time of the conclusion of the contract (e.g. strike, operational disturbances, delayed delivery by our own suppliers, transport delays, unfavourable weather conditions, etc.) for which it is not responsible. The delivery period shall be extended by the duration of the temporary hindrance to per formance for which MEYRA GmbH is not responsible, plus a reasonable period for resumption.
- 5.5. If the resulting delays exceed a period of six weeks, both parties to the contract shall be entitled to withdraw from the contract with regard to the scope of performance concerned.
- 5.6. MEYRA GmbH shall be entitled to make partial deliveries insofar as the partial delivery is usable for the customer within the scope of the contractual purpose, the delivery of the remaining goods is guaranteed and no additional costs arise for the customer

## **PAYMENT**

- 6.1. Invoice amounts must be paid in full to one of the bank accounts specified by us within 30 days of receipt of the invoice. If the invoice is not for a spare part delivery or a repair invoice, the customer shall be entitled to a 2 % discount if payment is made within eight days of receipt of the invoice.
- 6.2. We shall only accept cheques and bills of exchange if this has been expressly agreed beforehand. Acceptance shall be on account of performance. Invoice adjustments for cheques and bills of exchange are subject to redemption. The value shall be credited effective as of the day we have access to the equivalent amount.
- **6.3.** If the customer fails to pay on the due date, the outstanding amounts shall bear interest at 8 % p.a. above the respective base interest rate. We reserve the right to assert higher damages caused by default.
- 6.4. In the event of the customer being in arrears with a payment, all other claims based on the same legal relationship shall become due for payment immediately without the need for separate notification.
- 6.5. The customer shall only be entitled to offset if his counterclaims have been legally established or are undisputed. The customer shall only be authorised to exercise a right of retention insofar as his counterclaim

is based on the same contractual relationship. **6.6.** MEYRA GmbH shall be entitled to assign its claims from deliveries and services.

#### **RETENTION OF TITLE**

- **7.1.** The goods delivered by MEYRA GmbH shall remain the property of MEYRA GmbH until complete settlement of all claims against the customer, including future claims.
- 7.2. The customer may sell the reserved goods in the ordinary course of business. He shall not be entitled to dispose of the goods in any other way, in particular by way of security assignment or pledge. The claims of the customer arising from the resale of the reserved goods (including other claims such as insurance claims or claims arising from unlawful acts in the event of loss or destruction) are hereby assigned to MEYRA GmbH by way of security. MEYRA GmbH accepts the assignment. The customer is entitled to collect the assigned claim as long as he fulfils his payment obligations. In the event of the customer being in default of payment, we shall be entitled to revoke the collection authorisation.
- 7.3. If the reserved goods are processed by the customer, it is hereby agreed that the processing shall take place in the name and for the account of MEYRA GmbH as manufacturer and that MEYRA GmbH shall directly acquire ownership or - if the processing takes place from or in connection with materials of several owners or the value of the processed item is higher than the value of the delivered goods - co-ownership (fractional ownership) of the newly created item in the ratio of the value of the subject of delivery to the value of the newly created item. If MEYRA GmbH loses its property through combination or commingling, or if it should not become the owner of the subject of delivery in the case of processing, the customer shall hereby in advance transfer to MEYRA GmbH a co-ownership share in the uniform item corresponding to the proportional value of the subject of delivery. MEYRA GmbH hereby accepts the offer. The delivery shall be replaced by gratuitous custody.
- **7.4.** The customer is obliged to inform us immediately of any access by third parties to the goods delivered under retention of title and to provide us with the information and documents required to assert our rights. At the same time the customer shall inform the third party of MEYRA GmbH's right of ownership without being called upon to do so. Any costs arising in this connection shall be borne by the customer. 7.5. MEYRA GmbH undertakes to release the securities
- to which it is entitled at the customer's request insofar as they exceed the value of the claims to be secured by more than 20%. The selection of the securities to be released is incumbent upon MEYRA GmbH. 7.6. In the event of an insolvency petition concerning
- the customer, we hereby prohibit the resale or processing of our reserved goods and revoke our authorisation to collect the claims assigned to us. 7.7. In the event of default in payment by the
- customer, we shall be entitled to demand immediate surrender of the reserved goods.

#### **GUARANTEE / LIABILITY**

- **8.1.** The customer shall inspect the delivered goods immediately upon delivery. Insofar as obvious defects are concerned or defects that would have been found in the course of a thorough inspection, the customer must notify us of complaints in writing within one week of receipt of the delivery. After expiry of this period, any liability for these defects shall be excluded. Guarantee claims for concealed defects shall only exist if they are notified to us in writing within one week of being detected.
- 8.2. In cases of defective delivery, we shall have the right, at our discretion, to repair the defective item or to replace it with a new delivery free of defect. The customer is obliged to make the defective item available to us free of charge for inspection and rec-

tification. If the rectification of defects or subsequent delivery does not succeed, if it is not provided within a reasonable period of time or if it is rejected by us, the customer may, at his discretion, withdraw from the contract or reduce the purchase price. It is not necessary to set a time limit in cases where this is not required by law.

- **8.3.** The guarantee shall lapse if the customer changes the subject of delivery or has it changed by third parties without our consent and the removal of the defect is thereby rendered impossible or unreasonably difficult. The customer shall, however, in any case bear the additional costs of remedying the defect incurred as a result of the change.
- **8.4.** Any guarantee which we may assume towards the first user of the rehabilitation equipment shall not be affected by the above provisions.
- **8.5.** Excluded from the warranty is the function-related wear of all articles, assemblies, batteries and spare parts supplied by us, as well as the inappropriate or improper storage, use or handling of the goods.
- **8.6.** Further claims of the customer, in particular for damages instead of performance and for compensation of any other direct or indirect damage - including accompanying or consequential damage, irrespective of the legal basis - are excluded. This shall not apply if MEYRA GmbH has fraudulently concealed a legal or material defect or if the damage is based on intent or gross negligence of MEYRA GmbH, its legal representatives or vicarious agents or a negligent violation of essential contractual obligations exists. Essential contractual obligations are such obligations of which the fulfilment is essential for the proper execution of the contract and on the observance of which the contractual partner regularly relies and may rely. In the case of damage to property and financial losses caused by slight negligence, however, the liability of MEYRA GmbH to pay compensation is limited in amount to foreseeable damage typical for this type of contract. Furthermore, physical injury and/or damage to health caused by a culpable breach of duty on the part of MEYRA GmbH, its legal representatives or vicarious agents are not excluded.
- **8.7.** Liability under the German Product Liability Act (Produkthaftungsgesetz) remains unaffected.

### 9. LIMITATION

Claims of the customer on account of material defects shall become time-barred two years after handover/delivery of the goods to the customer. The period of limitation for replacement devices and repairs shall be one year from handover/delivery of the goods to the customer. Excluded from this are claims for damages due to injury to life, limb or health and/or claims for damages on account of grossly negligent or intentionally caused damage by MEYRA GmbH or its vicarious agents. In this respect, the statutory limitation periods shall apply.

### 9.1. REPLACEMENT DEVICE SERVICE

Irrespective of the guarantee, MEYRA GmbH shall offer its customers the option of replacing defective devices with refurbished ones. The following provisions shall apply in respect of these devices offered in exchange:

- Replacement devices are refurbished and technically in order
- The defective device must be returned to MEYRA GmbH
- free of charge within 15 working days. The returned device shall become our property.
- If the device is not returned, we shall charge 95% of the new retail price for the replacement device delivered.
- The returned device must correspond to the type and design of the delivered replacement device.

Moreover the device must be reusable

- and may only show signs of wear appropriate to normal use.
- It is incumbent upon MEYRA GmbH to assess whether the returned device fulfils the aforementioned conditions.
- Should the conditions not be met, we shall also charge the aforementioned amount less the residual value of the returned device for the delivered replacement device.

# 10. PRODUCT SAFETY 10.1.PRODUCT RECALL

In the event of a product recall being necessary on account of a defect in the delivered goods or due to existing legal obligations, the customer is obliged to cooperate in implementing the product recall in order to enable an efficient execution thereof. In particular, the customer is obliged in the event of a necessary product recall to inform MEYRA GmbH about the whereabouts of the subjects of delivery in the further supply chain up to the end customer. For this purpose, the customer must maintain suitable documentation on an on-going basis about the whereabouts of the goods and make this available to MEYRA GmbH on request. Insofar as the customer supplies the delivered goods to resellers, the customer is obliged to contractually impose on the reseller the obligations to cooperate specified here in order to ensure the execution of an efficient product recall. 10.2. The customer is obliged to instruct end customers in the handling and use of the delivered products by trained specialist staff. Insofar as the customer supplies the delivered goods to resellers, the customer is obliged to contractually impose on the reseller the duty to instruct in handling and use of the delivered

# 11. LIABILITY FOR CONSTRUCTIONAL MODIFICATIONS

product specified here.

Attention is drawn to the fact that stricter statutory provisions apply in the case of MY INDIVIDUAL. Constructional modifications of MEYRA GmbH articles by the customer or a third party commissioned by him are only permissible if they comply with the safety requirements and have previously been consented to in writing by our management. For this purpose, a modified model and a design drawing shall be made available to us on request. In the event of constructional changes being made without the written consent of our management and damage arising to third parties as a result of the changes for which we are liable in the external relationship, the customer is obliged to indemnify us in the internal relationship against all claims of the third party.

#### 12A. RETURN OF FINISHED PRODUCTS AND ASSEMBLIES

Goods returned without an enclosed copy of the delivery note or invoice will not be accepted for return. Goods returned (in their original packaging and absolutely as new) will be credited with 80% of the net value of the goods. Excluded from return are articles delivered more than three months previously, MY INDIVIDUAL, hygiene products, used and/or filled batteries and articles under EUR 100.00 net commodity value. Individually manufactured wheelchairs (e.g. children's and adaptive wheelchairs) are likewise excluded. The sender shall bear the transport risk. Any cleaning and/or disinfection costs incurred in connection with approved returns will be charged at a flat rate of at least EUR 79 net.

# 12B. ORDER CANCELLATIONS FOR FINISHED PRODUCTS

**12B.1** It is not possible to cancel orders without the prior consent of MEYRA GmbH.

- **12B.2** Cancellations must be made in writing. **12B.3** If the cancellation of finished, deliverable products has been approved, the following shall apply:
- Rehabilitation articles will be credited in full. Custom wheelchairs and sports wheelchairs will not be accepted for cancellation.
- In the event of cancellation of adaptive wheelchairs, 20% of the net value of the goods will be retained.

The cancellation fee for power chairs and scooters is 5%. A 10% cancellation fee will be charged for standard and lightweight wheelchairs.

#### 12C. RETURN / DISPOSAL

Our prices are exclusive of the costs for the return and disposal of complete old devices of users other than private households. On request, we shall also organise the return and reuse/disposal of such devices, insofar as these were sold by us, against reimbursement of the costs incurred. Returns are not possible without the prior consent of MEYRA GmbH.

# 13. USE OF PERSONAL DATA

We are entitled to store personal data about the customer within the scope of the legal provisions, in particular the General Data Protection Regulation, and to process such data within the company.

#### 14. PLACE OF JURISDICTION, APPLICABLE

law, severability clause

- **14.1.** Unless expressly agreed otherwise, the place of performance shall be the registered office of MEYRA GmbH in Kalletal-Kalldorf.
- **14.2.** For all legal disputes arising from the contractual relationship, the place of jurisdiction shall be determined by our registered office in Kalletal-Kalldorf. We are also entitled to bring legal action against the customer at his place of jurisdiction.
- **14.3.** The law of the Federal Republic of Germany shall apply while excluding the UN Convention on Contracts for the International Sale of Goods.
- **14.4.** Should individual provisions of these Terms and Conditions be wholly or partially void or ineffective, the validity of the remaining provisions shall remain unaffected.